

Pyramid Software Development(PSD) Business Policies

(these policies are in effect from 4/1/93)

Versions:

Major versions are released for the initial version, when major changes are made to the user interface, and when additional functions and options are added to the program.

Minor versions are released when changes are made to existing functions and options, when making minor changes to the user interface, and when improvements are made to make the program easier to use.

Bug Fix versions are released when errors are noticed and corrected.

The following example indicates how to interpret our version numbers:

VideoPoker V.1.1aS.

V = version. 1 = Major version. 1 = minor update. a = bugs fixed.

S = shareware.

Note: PSD reserves the right to make or not make changes to any of its titles. PSD will try to resolve any problems you may have with the operation of our software, but no promises are being made that we will be able to do so.

Registration and Pricing:

PSD pricing policy on its shareware products is as follows:

Customers who register any shareware product purchased through PSD will automatically be eligible for a 20% discount on all future registration and/or licensing fees. PSD's shareware titles are denoted by an 's' or 'S' following the version number.

Customers are entitled to minor updates and bug fixes of registered titles free of charge. Minor updates and bug fixes are denoted by a number and a letter following the version number, for example:

VideoPoker V.1.1aS.

V = version. 1 = Major version. 1 = minor update. a = bugs fixed. S = shareware.

Registered users are entitled to major updates of the same title at 50% off the price listed in the registration document included with the software. The 20% discount also applies. As an example of your cost:

Registration price for Version 2.1s of Casino BlackJack for Windows is \$10. You are a registered user of Version 1.Xs of Casino BlackJack for Windows. Your cost would be \$4 (\$5 x 80%) + applicable sales tax.

Registration automatically registers you for minor updates and bug fixes.

To be notified of major releases, minor updates, and bug fixes to registered titles, please include your GENie, CompuServe, or America Online address. You may also call, write, or send e-mail to PSD to inquire about updates.

All customers who have registered programs prior to April 1, 1993 are also eligible for the 20% discount.

File Information:

Included in each of our programs (with the exception of Casino BlackJack for Windows versions 2.0 and below, and Corporate Traders) is a dialog box that contains information on all of the files that were distributed with the game. This information is provided to help ensure that you are getting all the files that were distributed and that none have been modified. If you feel that a file has been modified or find that one is missing, please contact us.

Miscellaneous:

All programs are tested for viruses prior to uploading. All programs are also available with an automated installation routine for an additional cost of US\$5 to cover shipping and handling.

Note: All prices, terms, and policies are subject to change without notice.

How You Can Reach Us:

If you have a question, comment, or complaint you can reach us:

via mail:

Pyramid Software Development
2651 Sunset Blvd., #903
Rocklin, CA 95677-4242

via phone:

(916) 624-9543

via online services, send messages to:

GEnie:	R.COUCH3
CompuServe:	71652,3125
America Online:	PyramidSft